

**SECTION 1 – CLIENT DETAILS** *(Please provide your details below)*

Surname \_\_\_\_\_  
 Other names \_\_\_\_\_  
 CDS Account number \_\_\_\_\_

**SECTION 2 – AMENDMENT REQUEST/S** *(Please tick to select and provide new details)*

- Address *(For amendment to address a utility bill or upper part of a bank account statement is required).*

New address:
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- Telephone, Email address and/or Agreement to non-face-to-face communication

Home phone		Office phone	
Mobile phone/s		Non face to face communication	<input type="radio"/> Henceforth, YES*
New email address:			

*\*Section 3 applies to non-face-to-face communications, and same is taken as accepted if you sign this form.*

- Bank account for dividends, interests and maturity proceeds\*\*

Bank Name	
Bank account number	

*\*\* For amendment to bank account, the upper part of a bank account statement is required.*

- Bank account for transaction settlements

Bank Name	MCB Only
Bank account number	

**SECTION 3 - INDEMNITY RELATING TO NON-FACE-TO-FACE COMMUNICATIONS (the “Indemnity”)**

In consideration of MSL accepting to act upon instructions (the “Instructions”) with regards to the investments made herein by electronic means (email) or any other non-face-to face communications (e.g. post, telephone), the holder agrees to the following provisions of this Indemnity:

- Instructions by email must originate from the email address(es) as mentioned in the Registration Form or as may be notified by the holder to MSL in writing from time to time;
- The recording of telephone conversations between the holder and MSL with or without the use of a warning tone and such recording shall be the sole property of MSL;
- The holder has been informed and is perfectly aware of and accepts the risks inherent to providing Instructions by electronic or any other non-face-to-face transmission method, including without

limitation to delays and errors in transmission or payment, incomprehension, absence of confidentiality, transmission by unauthorized persons, hijacking, embezzlement and misappropriation of information and resulting loss caused thereby;

- The holder assumes full responsibility for all actions taken by MSL, in accordance with the Instructions purporting or appearing on their face to have been received from the holder or his authorized representatives.
- The holder agrees that if any Instructions purport or appear on their face to have been signed by the holder or his authorized representatives, such Instructions may be treated by MSL as if it has been duly signed by the holder or the authorized representatives of the holder with the authority and on behalf of the holder, notwithstanding that it may later be established that such Instructions were not so signed. The copy or recording of the Instructions (as the case may be) shall constitute the irrevocable evidence of the Instruction;
- In acting on the Instructions, MSL shall be deemed to have acted properly and to have fully performed all obligations owed to the holder, notwithstanding that such Instructions may have been initiated, sent or otherwise communicated in error or fraudulently, and the holder shall be bound by any Instructions on which the Relevant Functionary may act if MSL has in good faith acted in the belief that such Instructions were given by the holder;
- MSL may, in its absolute discretion, decline to act on or in accordance with the whole or any part of an instruction pending further enquiry or further confirmation (whether written or otherwise from the holder), provided that MSL shall not be under any obligation to so decline in any case and MSL shall in no event or circumstances be liable in any respect for not so declining;
- Save for provisions relating to Instructions, this Indemnity is in addition to and is not intended to replace, limit or affect MSL's current standard terms and conditions and/or any legally binding agreements between the parties hereto. In the event of any conflict relating to the Instructions, this Indemnity shall take precedence;
- The holder shall keep MSL fully indemnified from and against all actions, proceedings, claims and demands which may be brought or made against MSL and all losses, costs, charges and expenses, howsoever arising and which MSL may incur or sustain or for which MSL becomes liable by reason of MSL having acted in accordance with the whole or any part of any Instruction or having exercised (or failed to exercise) the discretion conferred upon MSL in connection with agreed the terms and conditions;
- The holder releases MSL from any liability or claim for failure to act or execute any Instructions due to any reason beyond MSL's control;
- Where this Indemnity relates to one or more joint account, the obligations of the signatories shall apply jointly and severally;
- This Indemnity may be terminated by either party by giving five days' prior written notice to the other party. Termination of this Indemnity shall not relieve any of the holder's pre-existing liability incurred herein prior to such termination; and
- This Indemnity shall be construed and governed in accordance with the laws of Mauritius.

Signature/s: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

FFICE USE ONLY		
Received by:	Processed by:	Date: